



CICS
Supporting Individuals. Strengthening Communities.

JOB ANNOUNCEMENT

POSITION: Disability Services Navigator

JOB TYPE: Permanent, Full-time

BARGAINING UNIT: None

LOCATION: Cerro Gordo County and Wapello County

HOURLY RATE: From \$28.85 per hour

POSTING DATE: 5/11/2026

Disability Services Navigator

Collaborative Individual and Community Supports (CICS) is accepting applications for full-time Disability Services Navigators to be officed in Mason City, Iowa and Ottumwa, Iowa.

The purpose of the position is to utilize the Science of Hope and person-centered planning to perform the work of a disability services navigator who provides one or more of the following:
HCBS System Navigation, Information and Assistance, Options Counseling, Service Coordination of Long-Term Services and Supports

A bachelor's degree preferred with 30 semester hours or equivalent quarter hours in a human services field (including, but not limited to, psychology, social work, mental health counseling, marriage and family therapy, nursing, education, occupational therapy, and recreational therapy) and at least one year of experience in the delivery of services to individuals with disabilities.

A valid driver's license, reliable transportation, and adequate liability insurance are required. Background and criminal checks and a preemployment physical will be completed. Competitive salary, insurance, retirement, vacation, and other PTO.

Travel is a required function of this job.

Download application and full job description on the CICS website: www.cicsmhds.org, or Franklin County website: www.franklincountyia.gov. Franklin County is the employer of record for CICS.

Benefits:

- Dental insurance
- Flexible spending account
- Health insurance
- Life insurance
- Paid time off
- Retirement plan

Schedule:

- 8-hour shift
- Day shift
- Monday to Friday

Work Location:

Mason City: position requires coverage of and travel to Cerro Gordo and surrounding counties.

Ottumwa: position requires coverage of and travel to Appanoose, Davis, Monroe, and Wapello counties.

Mail or email application, resume, cover letter identifying certifications, licensures, and references to:

CICS

Attn: Meghan Freie, COO

PO Box 58

Hampton, IA 50441

Email: Meghan.freie@cicsmhds.org

RESUMES WITH APPLICATIONS WILL BE ACCEPTED UNTIL 12:00 PM ON May 22nd, 2026.

Franklin County encourages veterans, women, minorities, and person with disabilities to apply. We are proud to be an Equal Opportunity Employer and will not tolerate discrimination based on any protected status under the law.