



CICS

Supporting Individuals. Strengthening Communities.

District 2 CICS Advisory Council

May 5th, 2026

Elderbridge AAA Conference Room

Council Members Present: Don Anderson, Sandy Mireles, Eileen Meier, Beth Plautz, Gary Rayhons, LeAnn Rimmer, Stacia Timmer. **Members Absent:** Domanick Beresford,. **CICS Staff Present:** Kaitlyn Hoeft, PM; Ally Porath PM; Lisa Loux; Danielle Reetz, PM; Jen Sheehan, DSPM; Russell Wood, CEO. **Public Present:** Kyra Hawley

Motion to approve the May 5, 2026 agenda. Motion by Sandy Mireles, Second by Don Anderson. All ayes, motion carried.

Motion to approve the November 4, 2025 minutes. Motion by LeAnn Rimmer, Second by Gary Rayhons. All ayes, motion carried.

Farrah Olson joined the meeting at this point.

Russell Wood, CEO provided a summary of CICS and Disability Access Points (DAP) in service navigation and system coordination is to primarily help people who do not have direct access to Medicaid. The process from information and assistance to options counseling and long-term services and supports (LTSS) and “the no wrong door” by working with partners to help individuals access necessary supports were outlined. The Advisory Council’s role in identifying system gaps and opportunities was outlined.

Jen Sheehan, DSNPM updated the Council on her transition from Service Navigation program management to the System-side program management where she will coordinate between the three district project managers and help standardize processes across the three districts as Lead Agency Program Manager.

Ally Porath, PM shared she has been meeting with stakeholders, discussing what is working well and where there are service gaps. The number one gap that was shared by nearly every provider was transportation as a barrier for individuals to be able to access care and engagement within the community. Second was affordable housing options and accessing funding for rental assistance. Going forward, her plan for the rest of the quarter is to work on developing the network and building relationships across the transportation and housing sectors.

Chair asks for public comments at this time.

Upcoming 2026 meeting: August 4, 2026

Motion by LeAnn Rimmers, second by Farrah Olson to adjourn. All ayes, motion carried.

Lisa Loux, Recording Secretary

Beth Plautz, Board Chair

